

Redressal of Complaints received during		2011-2012										
Name of the Mutual Fund		Peerless Mutual Fund										
Total Number of Folios		31365										
Complaint code	Type of complaint#	(a) No. of complaints pending at the beginning of the year	Action on (a) and (b)									
			(b) No of complaints received during the year	Resolved				Non Actionable*	Pending			
				Within 30 days	30-60 days	60-180 days	Beyond 180 days			0-3 months	3-6 months	6-9 months
I A	Non receipt of Dividend on Units	0	1	1	0	0	0		0	0	0	0
I B	Interest on delayed payment of Dividend	0	0	0	0	0	0		0	0	0	0
I C	Non receipt of Redemption Proceeds	0	20	20	0	0	0		0	0	0	0
I D	Interest on delayed payment of Redemption	0	0	0	0	0	0		0	0	0	0
II A	Non receipt of Statement of Account/Unit Certificate	0	6	6	0	0	0		0	0	0	0
II B	Discrepancy in Statement of Account	0	29	29	0	0	0		0	0	0	0
II C	Non receipt of Annual Report/Abridged Summary	0	0	0	0	0	0		0	0	0	0
III A	Wrong switch between Schemes	0	0	0	0	0	0		0	0	0	0
III B	Unauthorized switch between Schemes	0	0	0	0	0	0		0	0	0	0
III C	Deviation from Scheme attributes	0	0	0	0	0	0		0	0	0	0
III D	Wrong or excess charges/load	0	0	0	0	0	0		0	0	0	0
III E	Non updation of changes viz. address, PAN, bank details, nomination, etc	0	214	214	0	0	0		0	0	0	0
IV	Others	0	10	10	0	0	0		0	0	0	0
		0	280	280	0	0	0		0	0	0	0

including against its authorized persons/ distributors/ employees. etc.

*Non actionable means the complaint that are incomplete / outside the scope of the mutual fund