

Redressal of Complaints received during		2010-2011										
Name of the Mutual Fund		Peerless Mutual Fund										
Total Number of Folios		51										
Complaint code	Type of complaint#	(a) No. of complaints pending at the beginning of the year	(b) No. of complaints received during the year	Action on (a) and (b)								
				Resolved				Non Actionable*	Pending			
				Within 30 days	30-60 days	60-180 days	Beyond 180 days		0-3 months	3-6 months	6-9 months	9-12 months
I A	Non receipt of Dividend on Units	NIL	NIL	NA	NA	NA	NA	NA	NA	NA	NA	NA
I B	Interest on delayed payment of Dividend	NIL	NIL	NA	NA	NA	NA	NA	NA	NA	NA	NA
I C	Non receipt of Redemption Proceeds	NIL	4	Y	NA	NA	NA	NA	NA	NA	NA	NA
I D	Interest on delayed payment of Redemption	NIL	NIL	NA	NA	NA	NA	NA	NA	NA	NA	NA
II A	Non receipt of Statement of Account/Unit Certificate	NIL	6	Y	NA	NA	NA	NA	NA	NA	NA	NA
II B	Discrepancy in Statement of Account	NIL	NIL	NA	NA	NA	NA	NA	NA	NA	NA	NA
II C	Non receipt of Annual Report/Abridged Summary	NIL	NIL	NA	NA	NA	NA	NA	NA	NA	NA	NA
III A	Wrong switch between Schemes	NIL	NIL	NA	NA	NA	NA	NA	NA	NA	NA	NA
III B	Unauthorized switch between Schemes	NIL	NIL	NA	NA	NA	NA	NA	NA	NA	NA	NA
III C	Deviation from Scheme	NIL	NIL	NA	NA	NA	NA	NA	NA	NA	NA	NA
III D	Wrong or excess charges/load	NIL	NIL	NA	NA	NA	NA	NA	NA	NA	NA	NA
III E	Non updation of changes viz. address, PAN, bank details, nomination, etc	NIL	16	Y	NA	NA	NA	NA	NA	NA	NA	NA
IV	Others (SIP non debit cases)	NIL	25	Y	NA	NA	NA	NA	NA	NA	NA	NA

# including against its authorized persons/ distributors/ employees. etc.

\*Non actionable means the complaint that are incomplete / outside the scope of the mutual fund